

COVID-19 protocol for all visitors and residents

Our goal is to have a safe, comfortable and clean campsite for all our customers and our staff. We expect full cooperation, understanding and a dose of "good sense" from everyone who visits or works at our campsite! Always be responsible and friendly to each other so that we can have a good time together at Monte Naturista O Barão.

COVID-19 measures

- Limitation of number of customers on the campsite
 - Keep at least 2 meters away from others
 - If there is a case of COVID-19, notify management immediately
 - Wash your hands regularly
 - Reduced service in bar and restaurant
 - Sauna and massages are not possible
 - Face masks are mandatory inside the buildings for people above 10 years; bring your own face masks!
-

Reservation required

We can only allow a limited number of customers to the campsite. Therefore, booking in advance is mandatory for all accommodations and camping! This can be achieved through our booking system on our website, by using WhatsApp (00351) 936 710 623 or via bookmontebarao@gmail.com. Be on time and plan your vacation and weekends ahead. Avoid disappointment at our gate.

Reception and payments

We want to keep the reception closed as much as possible. Therefore all accommodations and camping payments will be settled online through our booking system or via bank transfer. In the bar and restaurant you can only pay in cash.

Arrival

Call us to tell us your time of arrival and someone will come to the gate to receive you. No need to go to reception, we will not be there. You will be accompanied to your camping pitch or accommodation.

Departure

You must leave the accommodation or camping pitch and the campsite before 12:00.

Camping

Make sure you are at a safe distance from others with your tent, caravan or camper. The taps and sockets are cleaned regularly, but before and after use you should also do this yourself.

Accommodation

Before you arrive at the accommodation, it will be thoroughly aired and cleaned. We allow time between bookings for cleaning. In any case, leave the accommodation tidy and clean.

Bar and restaurant

The bar and restaurant have limited opening hours and there will be no service at the table. You can order takeaway meals and drinks at the take-away counter at the sliding doors. It is therefore not necessary to enter. Sitting on the terrace is for bar customers only. Do not move the tables and chairs from their location, because they are placed in such a way that there is optimal safety distance.

Shower block

In the shower room, only people from one household may enter together. And no longer than 15 minutes. If the shower room is occupied, please wait outside. Think of your fellow user and leave the shower room clean. Do not leave bath products such as shampoo, soap or complete toiletry bags. The shower room will be cleaned more often.

Toilets

One-way traffic applies around the toilet block. Follow the arrows! The middle toilet inside is closed. Give each other space and time inside the building! The outside toilets and the toilets of the wooden building can be used. A face mask is mandatory in the toilet blocks! Extra cleaning is done by the campsite. Think of your fellow user and leave the toilet clean yourself.

Dishwashing and washing machines

The washing up sink in the middle cannot be used. You can use the washing machines normally. There will be extra cleaning, but think of your co-user and leave the wash up sink and the washing machines clean.

Swimming pool

No more than 10 people are allowed in the pool area. Shower before entering the fence. Keep your distance, even in the pool. Give lane-swimmers room. A time limit of 1 hour applies per person. There is one-way traffic around the pool. Follow the arrows! The entrance is at the showers and the exit is in the corner at the maintenance cabinet. Take your slippers inside with you because you can not walk back! Do not leave any belongings behind, such as towels, sun cream, etc.

BBQs

When the weather permits and there is no fire risk, the BBQs can be used. You can only grill with charcoal. Afterwards, leave the BBQ, grill and surfaces clean and hygienically clean so that someone else can also use it safely.

In case of non compliance with this protocol the management has the right to expel the customer from the campsite.