

## Regulations of booking

### *1. Booking of accommodation*

On the website of Monte Naturista O Barão you can follow the availability of all accommodations. This data is as up to date as possible, but is not confirmed yet. A booking request can be submitted via the form. The owner will indicate whether the desired accommodation is available in the specified period.

### *2. Payment and cancellation*

The booking is only complete when a payment has been made. The outstanding amount of the stay must be paid before or on the day of arrival. There is no refund in case of a late arrival or an earlier departure. In the case of cancellation by the client, the following costs will be charged:

- In case of cancellation of more than 42 days before day of arrival of the stay: 30% of the total amount.
- In case of cancellation between the 42<sup>nd</sup> day (inclusive) and the 28<sup>th</sup> day (exclusive) before the day of arrival of the stay: 60% of the total amount.
- In case of cancellation between the 28<sup>th</sup> day (inclusive) before the day of arrival of the stay: 90% of the total amount.
- In case of cancellation less than 1 day (inclusive) before day of arrival (inclusive) of the stay: the total amount.

In case of cancellation from the owner, the (full) payment will be fully refunded. The client cannot claim compensation.

### *3. Arrival and departure*

The arrival into the accommodation must take place between 14:00 and 19:00. The departure out of the accommodation must take place before 11.00. In the case of a delayed arrival, the campsite must be informed. The accommodation is held for 24 hours. If after 24 hours the client has not arrived, the accommodation will be re-adverted as vacant and the original client is required to pay the total amount of the stay.

### *4. Accommodation*

The owner will do his best to place the guest in the accommodation requested by the client in his/her booking. The owner reserves the right to change the accommodation. The owner must supply the accommodation, clean and tidy, according to the description on the website. The client must leave the accommodation tidy. Any defects or missing items will be charged.

### *5. Own risk*

The stay at the campsite is at your own risk. The owner cannot be held liable in case of theft, loss or (injury) damage during the stay. The owner advises the client to complete an insurance cover.

### *6. Notice*

The client has taken note of these regulations, the terms and conditions of the campsite and will respect this during the stay.